



FREQUENTLY ASKED QUESTIONS WHO DO I CONTACT FOR...?

Technology Support

If you need assistance with laptops, software, email, log-ins, or using an app, please contact the Technology Department by:

- Emailing helpdesk@rockwallisd.org or;
- District Website/Staff Quick Links page: <https://www.rockwallisd.com/domain/81> scroll down and choose Help Desk to submit a ticket
- Call Help Desk: 469-698-7222 (Internal Ext. 7222)

Skyward Employee Access Log-In

humanresources@rockwallisd.org

Skyward Student Gradebook

Kristi Garner – Student Information Specialist kristi.garner@rockwallisd.org 469-698-7008

Eduphoria/STRIVE

Navigate to [Staff Quick Links](#) to submit a Technology Help Desk ticket or;

Call our Technology Help Desk at: 469-698-7222 (Internal Ext. 7222)

Payroll

Laurie Norris – Payroll Director laurie.norris@rockwallisd.org 469-698-7024 (monthly employees)

Jody Harris – Payroll Manager johanna.harris@rockwallisd.org 469-698-7079 (semi-monthly employees)

Melissa Clayborn – Payroll Specialist melissa.clayborn@rockwallisd.org 469-698-7018 (verification of employment)

Benefits

Debbie Roberts – Benefits Coordinator – North Side debbie.roberts@rockwallisd.org 469-698-7028

Rhonda Franks – Benefits Coordinator – South Side rhonda.franks@rockwallisd.org 469-698-7009

ROCK After School Care

Leslie Kropp – Director's Secretary leslie.kropp@rockwallisd.org 469-698-7032

Frontline Substitute System

Keyra Rodriguez – Human Resources Clerk keyra.rodriguez@rockwallisd.org 469-698-7053

District Professional Development/New Employee Induction/BEST Program

Katie Braden – Director for Accountability, Assessment and Professional Learning

katie.braden@rockwallisd.org 469-698-7045

Vector Training – Safe Schools Compliance Videos

Rhonda Franks – Benefits Coordinator rhonda.franks@rockwallisd.org 469-698-7009

Bloodborne Pathogens

Nichol Smithers – Director of Health Services nichol.smithers@rockwallisd.org 469-698-7075